

Information about Södertälje Hospital and how you can contact us

Södertälje Hospital is an emergency hospital which is open round the clock for emergency care and maternity care. We also provide basic medical services within paediatrics, geriatrics, gynaecology, surgery, orthopaedics, urology, medicine and otorinolaryngology.

If you become ill

Advice from a nurse

When you need advice from an experienced nurse, you can call the Health Care Guide [*Vårdguiden*] round the clock at telephone number +46 8-320 100. You can also obtain assistance on the Health Care Guide's website www.vardguiden.se. Consultation is available in Serbian, Bosnian and Croatian at +46 8-528 528 96 and in Arabic at +46 8-528 528 38.

Ill during the daytime

If you become ill on a weekday you can contact your district health centre. All district health centres are equipped with a telephone ringback system, which means that you receive information about being called back at a fixed time.

Ill during nights and weekends

If you become ill during the night or on a weekend, through the Health Care Guide you can contact the Local Emergency Ward [*Närakuten*], where a district nurse and a district physician are available at certain times.

Emergency illness or accident

In the event of an emergency illness or in the case of an accident, you can obtain assistance at the Hospital's emergency department [[sjukhusests akutmottagning](#)]. Examples of serious illnesses include severe respiratory distress, acute chest pains, loss of consciousness, severe abdominal pains, major bleeding, a broken bone or a traffic accident.

Emergency care for children?

Children in need of emergency care should be taken to Astrid Lindgren's Hospital [[Astrid Lindgrens sjukhus](#)] if the need is of a surgical or orthopaedic nature, or to Karolinska University Hospital in Huddinge [[Karolinska Universitetssjukhuset Huddinge](#)] if the need is of a medical nature. Our age limit for care of children is 15 years for a surgical/orthopaedic condition and 16 years for a medical condition respectively.

How are patients prioritised at the emergency department?

At the emergency department, we work with a triage system - those who are seriously ill must receive care as quickly as possible; patients with less serious conditions may therefore have to wait a little longer. Consequently, not all patients are treated in the order of priority based on their time of arrival at the emergency department. We always work towards improving the flow for our patients, to reduce the waiting times at the emergency department.

In the event of life-threatening conditions or serious accidents

In emergency situations- call 112 and request an ambulance.

Identification when visiting

Remember that you must always have valid identification with you when you visit any of the care or medical treatment centres. This is to prevent any confusion regarding identity and also to prevent people from using false identities.

Do you need interpreter services?

When you visit a medical or healthcare centre you have the right to receive information in a way that is adapted to you and your conditions. Naturally, this also applies if you speak another language. The Stockholm County Council offers cost-free interpreter service.

If you need an interpreter to/from another language, inform us of this when you make an appointment. Care personnel will ensure that an interpreter is there for you when you come.

Telephone number and address: Södertälje Hospital +46 8 550 240 00, Rosenborgsgatan 6-10 in Södertälje.